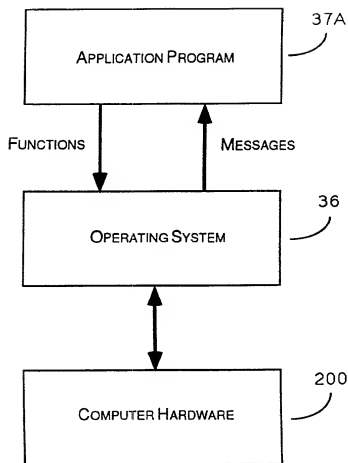


FIG. 1

**FIG. 2**

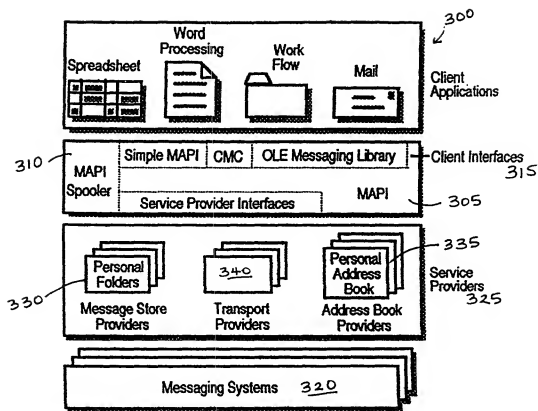


FIG. 3

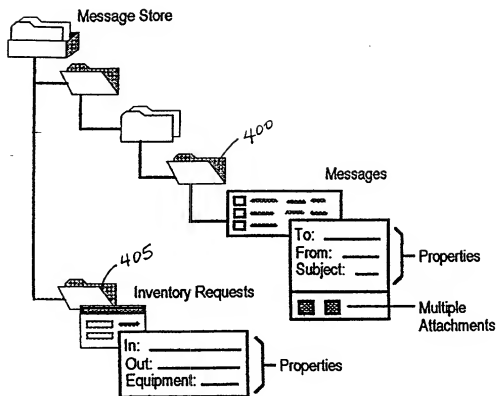


FIG. 4

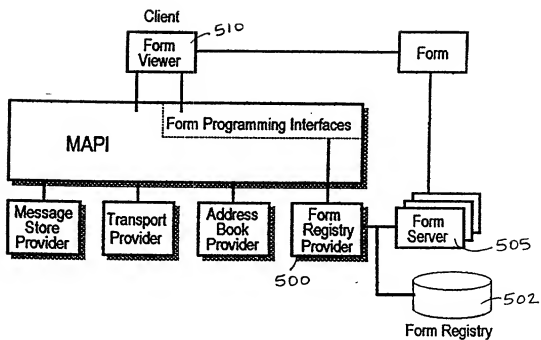


FIG. 5

To: billb; sm henry; patterson

600

Fig. 6a

To: billb; Henry Smith; Roger Patterson

605

Fig. 6b

To: billb; Henry Smith; Roger Patterson

610

- Bill Barnes
- Bill Barry
- Bill Benack
- Bill Blewell
- Bill Bliss
- Bill Blomgren
- Bill Bailey
- Show More Names...
- Create new address for "billb"
- Address Book
- Cut
- Copy
- Delete

Fig. 6c

Screen Displays - Original Name Resolution

10084589-022702



Fig. 7a

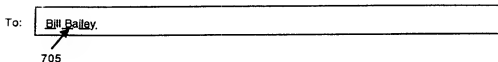


Fig. 7b

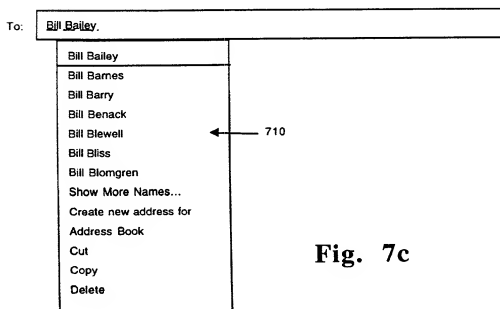


Fig. 7c

Screen Displays - Nickname Resolution

10084589.022702

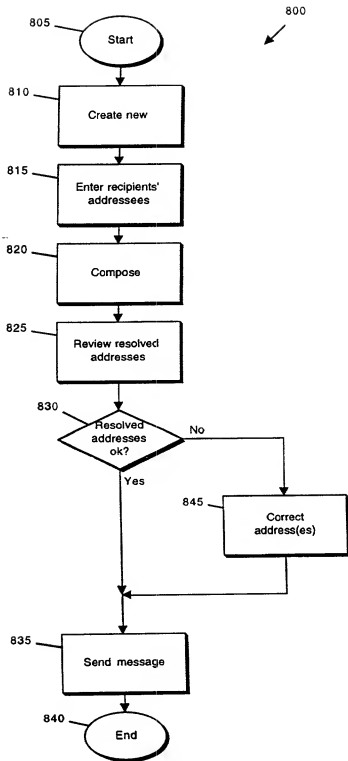


Fig. 8

Flow Diagram - User's Perspective

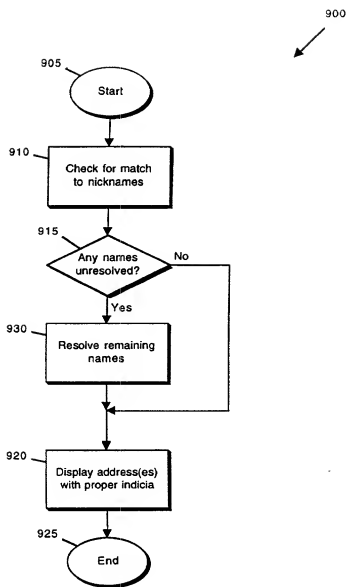


Fig. 9

Flow Diagram - Name Resolution
from Program's Perspective

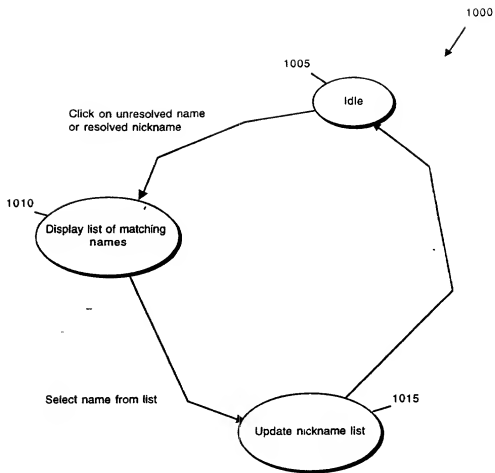


Fig. 10

State Diagram - Nickname Resolution
from Program's Perspective

		Item	
		Property Tag	Value (data)
		Sender	...
		Recipient(s)	...
		Subject	...
		Body	...
1100	---->	Status	...
1105	---->	Message Flag	...
1110	---->	Due Date	...

Fig. 11

10084589.022702

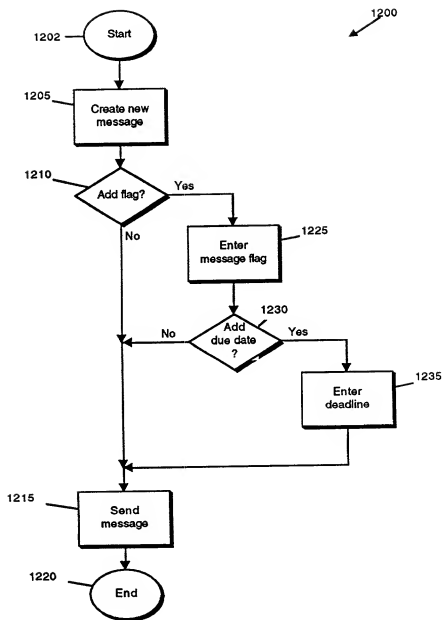


Fig. 12

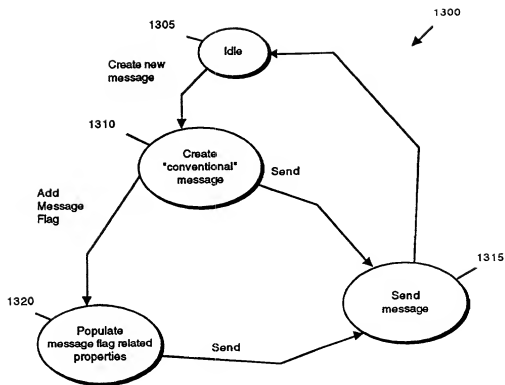


Fig. 13

10084589.022702

1400



1405

<u>Read</u>	<u>Status</u>	<u>Encl</u>	<u>From</u>	<u>Subject</u>	<u>Rcvd</u>	<u>Size</u>
N	—		Bob Winters	Windemere Proposal	2/12/96	2 K
Y			Drew Lytle	RE: News views	2/12/96	6 K
Y			Scott Thurlow	RE: \user\spectro	2/12/96	3 K
Y		Y	Trio Account	Get on the WWW	2/11/96	12 K
Y	√		Becky Kaplan	Module Name question	2/11/96	3 K
Y			Brad Thompson	RE: project status	2/10/96	8 K
Y	—		Pam McBain	upcoming release	2/6/96	4 K
Y		Y	Scott Gode	Terminology	2/5/96	39 K
Y	√		Brian MacDonald	lunch	2/2/96	5 K

Fig. 14

10084589.022702

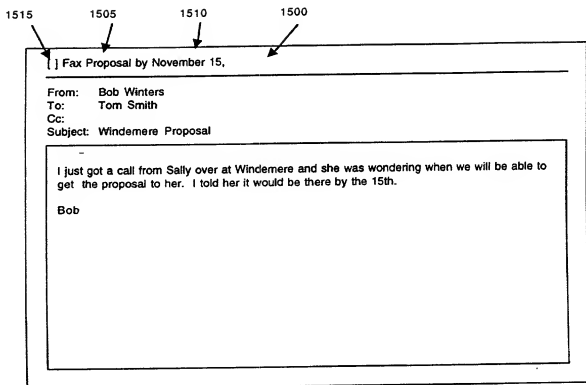


Fig.15

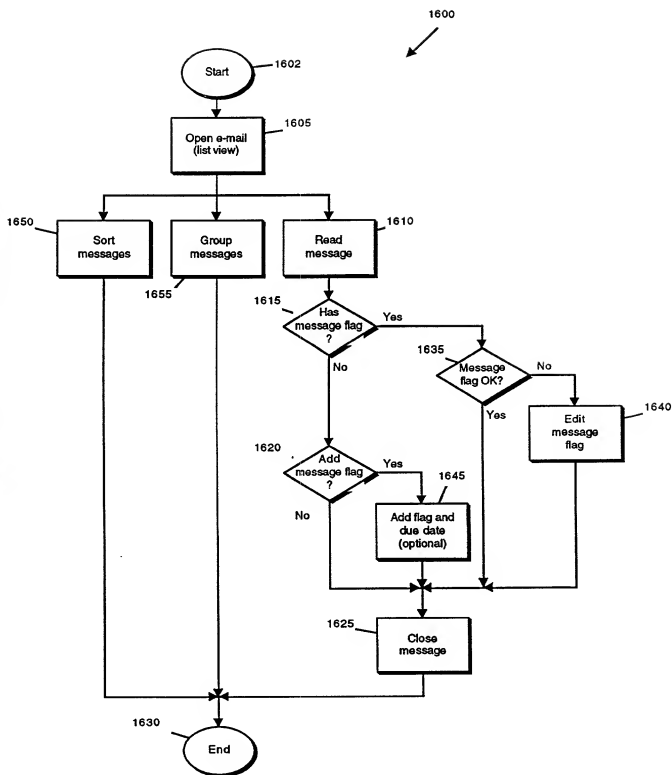


Fig. 16

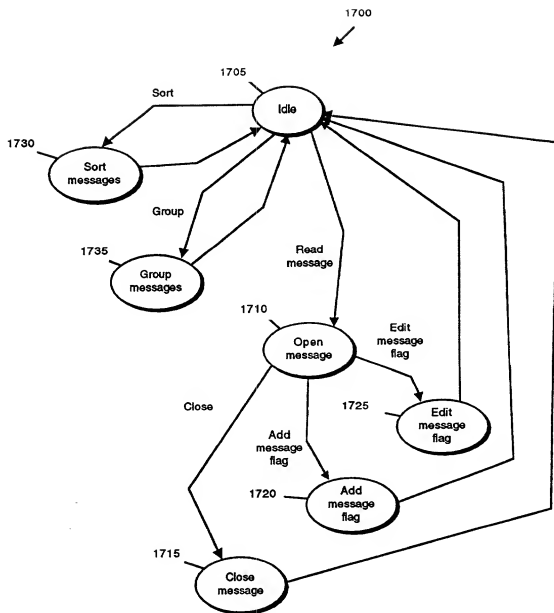


Fig. 17

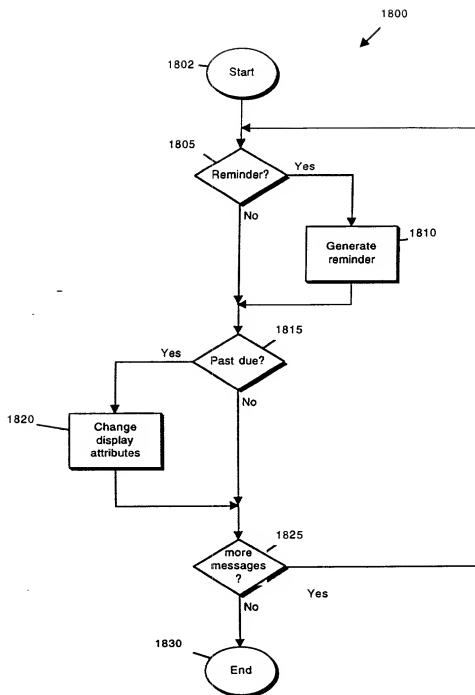


Fig.18

20220-085180
1900

		Item	
		Property Tag	Value
1905	1910	Sender	...
	1915	Recipient(s)	...
	1920	Subject	...
	1925	Body	...
	1930	Form	...
1935		Length	...
		Width	...
		Height	...

Fig. 19

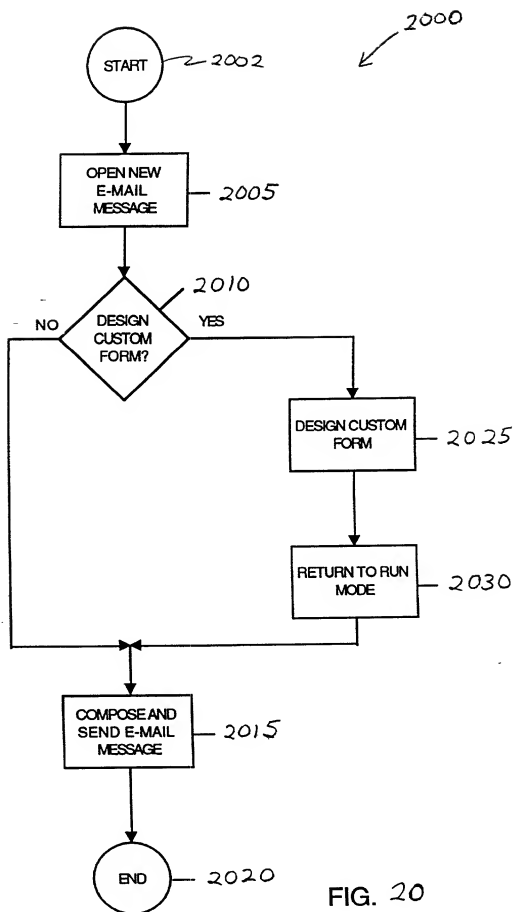


FIG. 20

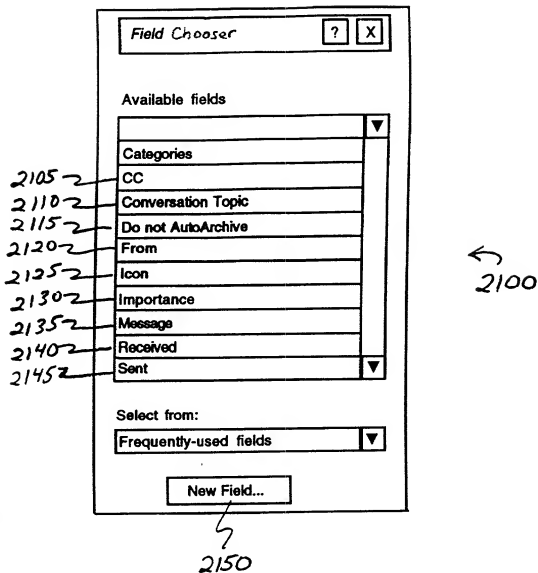


FIG. 21

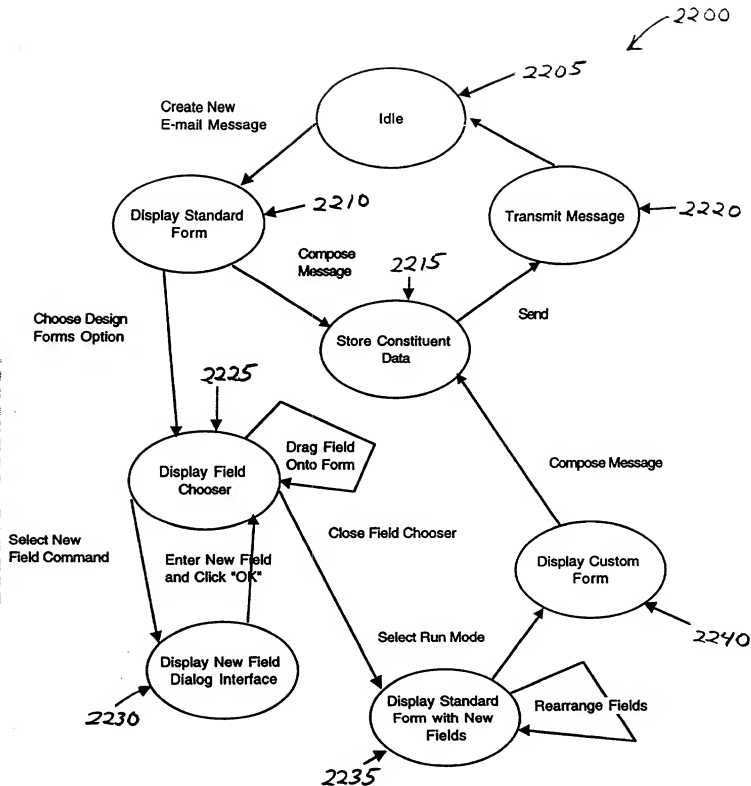


FIG. 22

1008489.022702
207220.684800

Message	Options	Other	Custom
<p>From: Jim Rogers (Exchange) Sent: 14/11/95 11:32 AM</p> <p>To: Shirley Johnston (Exchange)</p> <p>Cc:</p> <p>Subject: Question about the dimesions of the radio casing</p> <p>Length: <input type="text" value="13"/> Width <input type="text" value="4"/> Height <input type="text" value="6"/></p> <div><p>Shirley,</p><p>I wanted to confirm the dimesions are correct. I also wanted to ask you if the length of the radio design can be decreased by an inch so that we can use a new safety material?</p><p>Thanks, Jim</p></div>			

FIG. 23

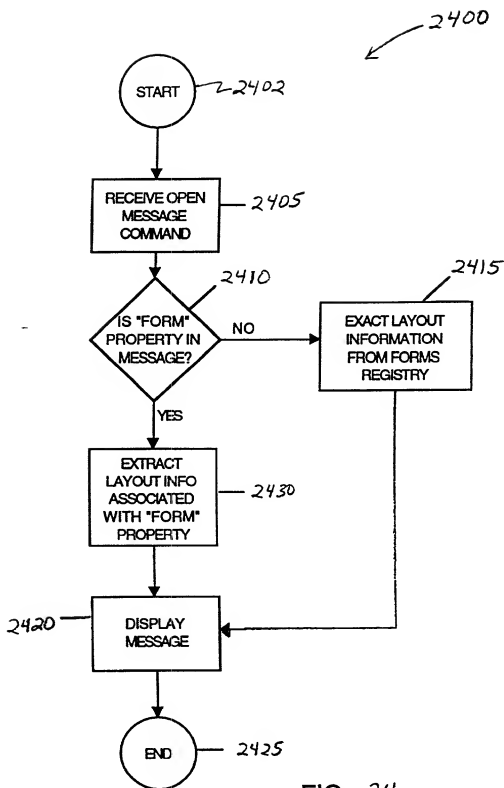


FIG. 24

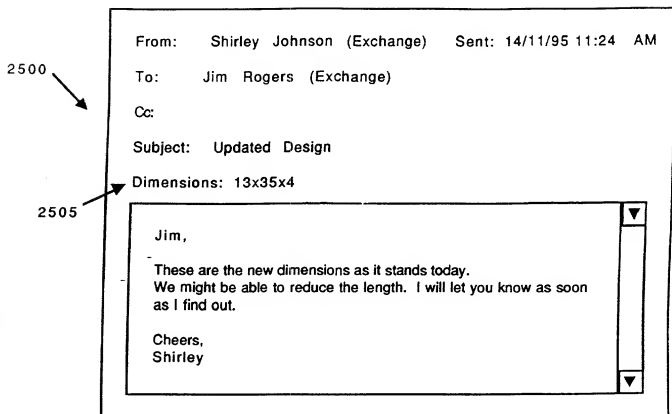


FIG. 25

Item		
Property Tag	Value	
2605	Sender	...
2610	Recipient(s)	John, Jim
2615	Subject	...
2620	Body	...
2625	My Vote	...
2630	Autoreponse Verbs	Chez Jean, Mama Rosa's, Big Bob's
2635	PR_REPORT_TAG	Moniker
2640	John	...
	Jim	...

2645

2600

Fig. 26

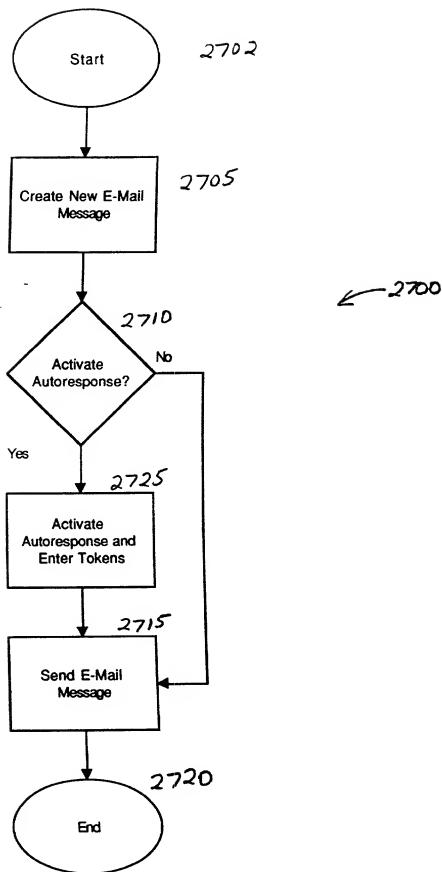


Fig. 27

2805

Message Options Other Custom

Importance Normal ▼ Sensitivity Normal ▼

Categories

2810 ☒ Use voting buttons: 2815 Chez Jean; Mama Rosa's; Big Bob's — 2825

☐ Have replies sent to:

☒ Save sent message to: 2820 Approve; Reject
Yes; No — 2830
Yes; No; Maybe

FIG. 28

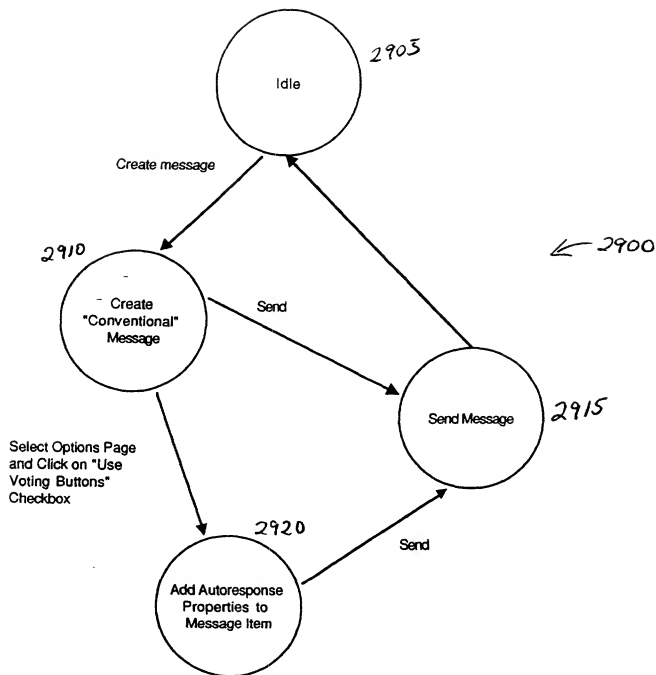


Fig. 29

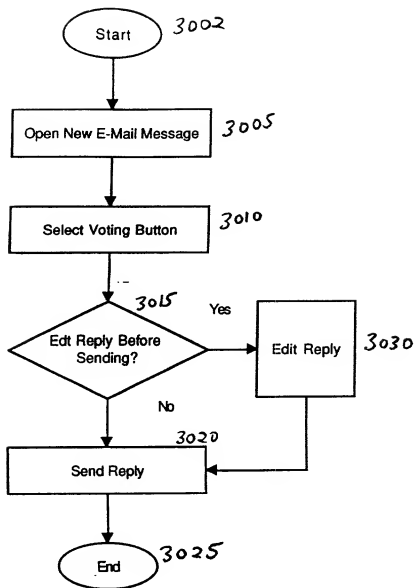


Fig. 30

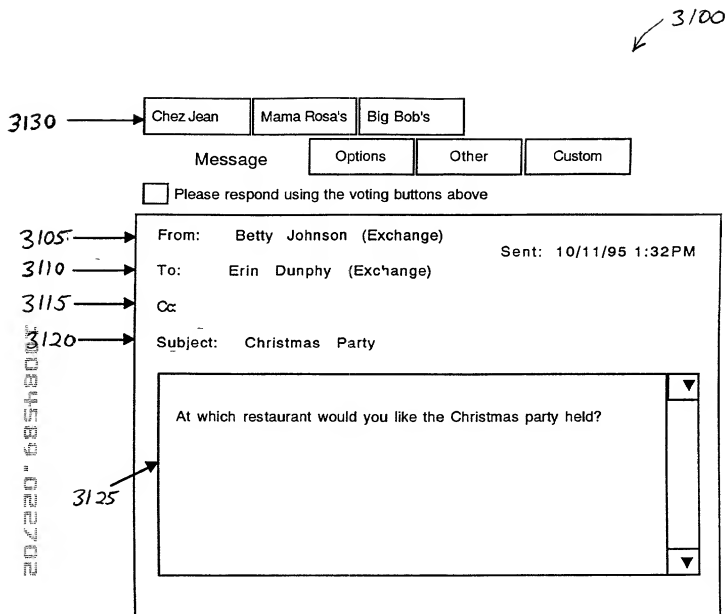


FIG. 31

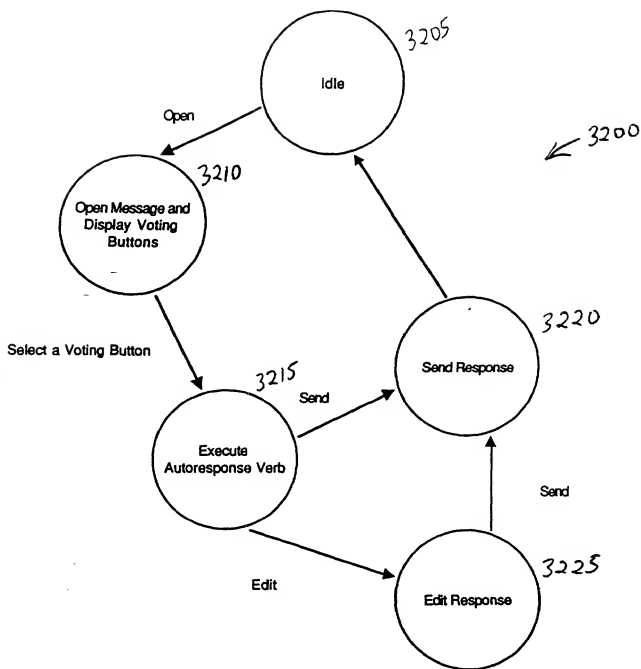


FIG. 32

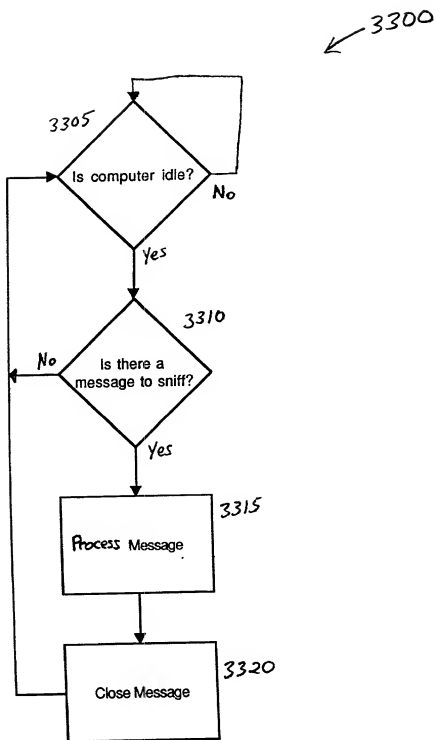


FIG. 33

10084589.022702

3400 ↗

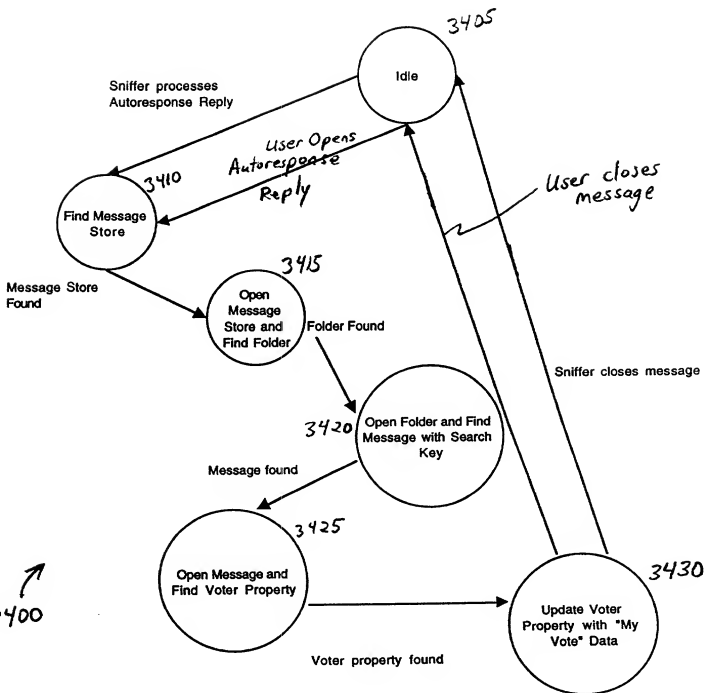


FIG. 34

3505 →
3510 →

0084580.022702
3500 ↗

3520

3515

Read	To Do	Encl	From	Subject	Rcvd	Size
N	—		Bob Winters	Windemere Proposal	2/12/96	2 K
Y			Drew Lytle	Big Bob's: Christmas Party	2/12/96	2 K
Y			Scott Thurlow	Chez Jean: Christmas Party	2/12/96	2 K
Y		Y	Trio Account	Get on the WWW	2/11/96	12 K
Y	✓		Becky Kaplan	Module Name question	2/11/96	3 K
Y			Brad Thompson	RE: project status	2/10/96	8 K
Y	—		Pam McBain	upcoming release	2/6/96	4 K
Y		Y	Scott Gode	Terminology	2/5/96	39 K
Y	✓		Brian MacDonald	lunch	2/2/96	5 K

Fig. 35

Message	Options	Other	Custom	Tracking
---------	---------	-------	--------	----------

From: Betty Johnson (Exchange) Sent: 10/11/95 1:32 PM
 To: My Department (Exchange)
 Cc:
 Subject: Christmas Party

☐ Vote results: Mama Rosa's-23, Chez Jean-12, Big Bob's-3.

Name	Response	Received	
Erin Dunphy	Mama Rosa's	10/11/95 2:34PM	
Bob Smith	Chez Jean	10/11/95 2:45PM	
John Late	Mama Rosa's	10/11/95 2:54PM	
Christine Ko	Mama Rosa's	10/11/95 3:08PM	
Jim Street	Big Bob's	10/11/95 3:10PM	
Terace Grop	Mama Rosa's	10/11/95 3:15PM	
Jane Parker	Mama Rosa's	10/11/95 3:15PM	
Joe Black	Chez Jean	10/11/95 3:15PM	
Phillip White	Mama Rosa's	10/11/95 3:20PM	
Bruce Redstone	Mama Rosa's	10/11/95 3:28PM	

FIG. 36